

ADDING
INTELLIGENCE TO
SURVEILLANCE
TECHNOLOGY

IRIS® Control Suite sets up, monitors the health of, and provides access to the IRIS Digital Video Systems (DVS) Servers. Control Suite is comprised of the following applications: **CONFIGURATOR** provides complete on-site or remote setup and programming functions for the IRIS DVS. **SERVICE MANAGER** communicates with the DVS site systems and polls them for health and maintenance issues, displays the current status of all monitored sites, reports systems that are online and the operational status of all systems. **ACCESS** identifies available IRIS DVS Servers and provides the System Administrator with the ability to manage user access to the IRIS DVS Servers on an enterprise-wide level.

SERVICE MANAGER

IRIS Service Manager software communicates with the DVS on-site systems and polls them for health and maintenance issues. It displays the current status of all monitored sites, reports systems that are online and the operational status of all systems.

Service personnel use the system diagnostics reporting to IRIS Service Manager to maintain and repair the system. With the remote capability, system diagnostics and software upgrades can be performed with ease.

For enhanced security, IRIS DVS continually monitors the equipment and AC power status. All unusual events are logged. Video sources are monitored to detect loss of signal or total white/black signal as an indication of equipment failure or restricted viewing range.

Site	Update Time (GMT)	Status	System Time	S/W Version	S/N
Test Location #1	10/04/2000 14:32	Good Camera(s) 1,2,3,4,5	10/04/2000 09:32	Bank IRIS NT V1.00	?
Test Loc #2		Data Error on Reading ...			
Test Loc #3		Site Not Reporting			
Test Loc #4	10/04/2000 14:22	Bad Camera(s) 1			T1234

Key Features

- > Unique to IRIS DVS
 - Status data in GUI display, hard copy printout and exportable text files
 - Data-based export files readable by third party database or spread sheet applications
 - Cross vendor file export format allows monitoring of DVS Servers from multiple vendors at a single location
 - Downloadable detailed or summary reports
 - Monitors over 100 critical status points with detailed reports
 - User recallable last received status reports
 - Software upgradable on-site by site, group or all systems basis
 - Uses groups to organize and manage system sites
 - Allows multiple vendors to be monitored on one system from a single location
 - Obtain summary status reports on each site
 - Sort system status by groups, erred sites, normal sites and alphanumerically by any of the displayed fields
 - Can be scheduled by third party program or built-in scheduler
 - On-demand status polling
- > Supports multiple time zones

(continued on back)

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Key Features (continued)

- > Options for service reporting and system maintenance
 - Monitoring and reporting of remote diagnostic functions
 - Maintaining and controlling functions via phone line or network
 - Service and service dispatch
- > Complete system status and exception reports for off-line systems
- > Management reports on all systems with status display
- > Enterprise-wide monitoring for network or dial-up systems
- > Hardware monitor resets power for recovery from soft errors or lock ups
- > Information reported may be sorted by exception reporting
 - Location ID
 - Unit serial number
 - Location name
 - Last report time
 - Number of calls received on modem
 - Images captured for each camera
 - Number of valid attempts to contact the system
 - Number of invalid attempts (non-IRIS Inquiry – attacks)
 - Date and time of last modem call
 - Current system time
 - Video activity for each transaction port
 - Number of transactions in reporting time
 - Date and time of last transaction
 - Number of good and bad images in the reporting period by camera
 - Date and time for last good image
 - Date and time for last good picture for camera
 - Non-reporting sites (down or inactive)

